



# Dickinson Dees Online Legal Documents

## Problem

As a large solicitors firm, Dickinson Dees are frequently asked for standard legal documents which will include terms and conditions, slightly modified for each individual client. This is a time consuming duplication of effort for the firm and can therefore be costly to the client.

It was therefore deemed necessary to make these forms available over the internet, saving duplication of effort and allowing automated, standard documents to be bought online.

## Solution

A group of programmers were given the task of developing the online system, fully working through the design and implementation of the new process. To create the documents, several questions needed to be answered so as to determine which document was required, and to begin writing the document. The questions asked, varied between documents and were also dependant on previous answers. All answered questions needed to be saved as entered so as to allow the user to disconnect and return at a later date.

Wolf Consultancy was tasked with the development of the question and answering system which included the initial design of the database. The database needed to be designed in a flexible manner, so that further documents may be added, and changes made to existing ones.

## Savings

The use of this service reduced the overheads of the company and significantly reduced any duplication of effort. This saving is reflected in a considerable decrease in the cost to Dickinson Dees clients.

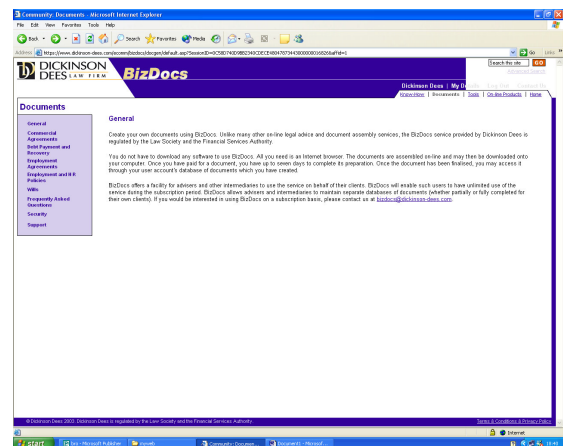


Fig. 1: BizDocs website

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